



Position Posting: Regional Member Care Coordinator
Location: Approved Remote Location; Focused on Austral-Asia
Type of Role: Full-time/100% Support-Raised
Date: November 2024

The Regional Member Care Coordinator is a self-funded position requiring the applicant to raise 100% of their support.

About TEAM: The Evangelical Alliance Mission is a global mission agency that partners with the global church to send disciples that make disciples and establish missional churches to the glory of God. We envision the church transforming our world.

Founded in 1890, TEAM workers serve in a variety of ministry roles including evangelism, church planting, community development, healthcare, education, social justice, missional business, and many other areas of global ministry. TEAM is both an equal opportunity employer and a faith-based religious organization. For this reason, TEAM hires only candidates who wholeheartedly and without reservation agree with and live according to [TEAM's Statement of Faith](#). TEAM staff thoroughly embrace the [purpose, vision, beliefs, and values of TEAM](#).

About the Role:

The *Regional Member Care Coordinator* will facilitate the use of regional as well as traveling member care resources to proactively and reactively enable fully functional member care for TEAM personnel in their region. They will encourage both individuals and the organization in values, attitudes and actions that promote spiritual, relational, physical, mental and emotional health.

Responsibilities include but are not limited to:

- Develop a network of member care providers within the region who are available to provide member care services.
 - Identify member care needs within the region and mobilize resources to respond to those needs.
- Develop positive, trust-filled relationships with Regional Directors and Ministry Area Leaders.
 - Collaborate with leadership in building healthy ministry teams.
 - Serve as a consultant to leadership as they make decisions for field personnel by offering the benefits of member care insights and experience.
 - Discreetly share with field leadership any issues that arise that could have a significant impact upon team dynamics or ministry effectiveness or that require authoritative action.
- Oversee emotional, relational and spiritual care for personnel living in or coming to their region.
 - Begin building relationships with Appointees scheduled to come to their area; do monthly follow-up with any Appointees with member care requirements and report that back to the U.S.-based member care office.
 - Travel to all the ministry areas of the region on a regular basis to promote healthy member care practices.

- Ensure that thorough debriefings are conducted for each worker from their region immediately before or after the beginning of their home assignment. Provide summary paragraph for Personnel file and follow up with any recommendations or requirements.
- Facilitate Timothy Network coordination in the region, debriefing Timothy Network personnel after each trip and providing appropriate feedback to the Ministry Area Leaders and Regional Directors.
- Facilitate dialog and conflict resolution for those in their regions as requested by Regional Directors, Member Care Facilitators and/or Ministry Area Leaders.
- Oversee the development and follow-up of individual care plans.
- Identify, train and consult at least monthly with Member Care Facilitators in each ministry area.
- Maintain good communication and networking within the organization.
 - Maintain frequent and thorough communication with Member Care Facilitators, Ministry Area Leaders, Regional Directors, field personnel and U.S.-based member care team.
 - Attend regional conferences and leadership consultations.
 - Participate in the Global Member Care Team monthly video calls, retreats, etc. to maintain an overview of TEAM's worldwide member care program, evaluate progress, plan for new programs/resources, and encourage and network with other RMCCs.
 - Participate in the Global Member Care Network.
 - Interact as needed with the US-based Member Care department.
- Model healthy living in relationship with the Lord, in team relationships and in self-care.

Qualifications of the Role:

- Spiritually mature with a growing relationship with Jesus Christ
- Experience in global missions with TEAM or similar agency
- Training and experience in the assessment of mental health and the kinds of interventions that may be merited.
- Possess great relational ability - someone who is winsome, loves people and gains satisfaction from helping people meet their spiritual, philanthropic and missional goals; excellent verbal and written communication skills
- Able to easily maintain prudence in communication
- Demonstrate an attitude of love, compassion and respect to the employees, global workers and partner organizations that we serve.
- Able to maintain personal boundaries in the midst of helping others.
- Strong capacity to listen and care for others.
- Familiar with organizational systems theory and able to apply that knowledge in order to enhance team cohesiveness.
- Able to quickly establish rapport with those under their care.

For more information and to apply, visit
<https://www.team.org/connect-with-a-missions-coach/>